

# QUALITY MANUAL 1.1.1

## Quality Policy Statement

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The management of the company deemed it necessary to formalize its quality system.

This not only to have a structured approach of our internal quality system but primarily to give our customers an additional assurance their expectations will become reality. The company is operating in a business where confidence, independence, impartiality and neutrality are essential even imperative.

The management has defined its quality policy as follows: It is the objective of this company to be the preferred provider of our nominated service range by providing the most attractive level of service and price without doing any concession on our strict neutrality, independence and objectivity. Continuous improvement is to be a key element in all activities of the company. For the near future CIS aims to be a globally recognized company specializing in quality and quantity inspections for the (agricultural) commodity trade.

The management takes responsibility for the quality system of the organization. The company is in compliance with local laws and regulations in force.

Furthermore, the management has appointed a quality manager whose responsibilities are to:

- ensure a quality system is developed, implemented and maintained in accordance with NEN-EN-ISO 9001:2015;
- ensure a quality system is implemented in accordance to TIC Compliance Code (most recent version)
- ensure a quality system is developed, implemented and maintained in accordance with NEN-EN-ISO/IEC 17020:2012;
- ensure a quality system is implemented to be a GAFTA approved superintendent, a requirement to serve the International agri-commodity market;
- report to the management about functioning of the quality system enabling the management to decide about effectiveness of the quality system to eventually take corrective actions.

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